

Easy Stay, an app that helps hotel guests from check-in to spa reservations

LOCATION: Granada

DURATION: 1'32''

SUMMARY: Easy Stay, an app created in Malaga, has already reached different hotels. It allows hotel guests to access services simply and quickly, from avoiding the line at check-in to requesting room service.

VTR:

Using the tablet with a few simple steps, we arrive to our hotel and only need to pick up the key, without having to wait. This is one of the benefits offered by Easy Stay, an app launched by entrepreneurs from Malaga. It makes all hotel services accessible through your mobile device.

Rocío Bueno
Easy Stay

"An app that allows the guest, in addition to the checking-in without waiting in line, to access to all the services and experiences offered by the hotel from their mobile devices."

CLIENTS

"The ease with which I could book any extra hotel service from home."

"We checked-in through the app and went to reception simply to collect the key."

Carlos Tíscar
Tourism sector worker

"90% of the check-in time is asking questions about breakfast, meals, dinner, dancing... and with the app, you have all of that information. What would have taken 10 minutes per person takes one minute."

Using the app, hotel users can hire any of the services that are offered, from spa reservations to room service. The guest's request will go directly to the correct department and they will only need to enjoy their stay. A tool that seeks quality for the customer and increases profit for the hotel.

Ignacio Cabello
Director of the Granada Palace Hotel

"The client chooses what they want to buy, when they want to use it and how. And we are happy to increase sales this way."

Upon leaving the hotel, the key is left in the room and guests do not need to go through reception. The app is already available in hotels in Granada, Malaga, Cadiz, Seville and Ibiza.

For more information or support please call +34 662 369 820 or email info@andalusianstories.com