

UVI24, the veterinary emergencies app that guarantees 24 hour pet assistance

LOCATION: Mijas (Málaga)

LENGTH: 1'40"

SUMMARY: Entrepreneurs from Malaga have created the first mobile app in the world to handle veterinary emergencies. It's called UVI24 and is a 24 hour emergency network for pets all through Spain. With a simple call, they geolocate the emergency and suggest the nearest care service.

VTR:

This is the first app in the world to handle veterinary emergencies. It's called UVI24 and is the project of several entrepreneurs from Malaga. It's a very useful tool for pet owners.

Oscar Echeverría
Founder of UVI24

"UVI24 is the first free app that gives you information in real time about where to go in a veterinary emergency. We've created an app that's very intuitive and very quick, so it saves vital minutes and saves the lives of many animals."

Imagine that you're taking your pet for a walk and there's an emergency. With this app, a simple call puts you in contact with the main office where they'll give you initial instructions.

José López
Bluecare Veterinary Hospital

"You can very quickly find emergency services that will solve the problem and attend to the animal which is, on many occasions, in a very serious condition."

Oscar Echeverría
Founder of UVI24

"The call is geolocated and the operators ask a series of quick protocol questions to find out what exactly has happened to the animal. This is sent to the veterinary centre when the user is on their way."

After the call, the user receives a message through the app with the closest emergency veterinary services and instructions for how to get there. The veterinary centre receives information about the emergency so that they can be prepared to treat it.

Pet owner

"It's very useful when you're not at home. Anything that can be done for the pet is a good thing."

In addition, the app offers a help service to find lost pets. It's free and is available on iOS and Android. After just one year, it has links to 26 clinics and hospitals in 20 Spanish provinces and has nearly 10,000 users.

For more information or support please email info@andalusianstories.com